

## View Single Post

Thread: 1CellNet


10-24-2004, 03:55 AM

#35

[roger](#) 

Junior Member

Join Date: Sep 2004

Posts: 8  **Re: 1CellNet**

I'd be happy to be able to use my remaining call credits with them, or at least get a refund.

What's really funny is I was prospected today by some idiot about "a fantastic opportunity" which turned out to be 1cellnet - he said the same thing as the other twit here on this board rambling on about this confidential announcement that "CellNet are about to sign a substantial deal with a new telecommunications provider which will eliminate the call quality and call connection issues noted by several members of this forum".

The stalling tactics continue with this email received this morning from the "IT department" of 1cellnet:

...thank you for your patience.... ah yeah, thank you very much 1cellnet....

Anybody who runs a telecommunications company and simply shuts it down without some sort of backup service to maintain some level of service, whilst they get their act together shouldn't just be banned from running such a business, but should be put up against a wall and beat to death with a baseball bat....

Think about it - let's say Telstra shuts down Australia's telephone system whilst they did some interconnect agreement with major carriers. Not on buddy, not professional at all....

1cellnets stalling tactics....

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Dear Valued Members,

As you have noticed by now, the launch times for 1CellNet "Go live" has been delayed twice, the first being a fault of our own and now the most recent one due to Equipment Vendor finding incompatibilities between our new equipment and our two new carriers.

We have been advised that CISCO has been requested to upgrade the Operating system of the Switching equipment to cater for the Interconnection between 2 carriers, unfortunately the one that is currently on our equipment is not sufficient enough to allow us to Multi carrier, this was not known to either 1CellNet or its carriers and most likely would not have been known until we crossed this bridge.

However, it is safe too say that our Switching Equipment Vendor and CISCO will have that resolved as soon as the upgrade is done early in the new week.

Let us assure you, that the present downtime we have put you through has only been for good reasons, we must now ensure that any services we bring too you is done in a manner that can give you pride in selling your services, we acknowledge that in the past we have not been successful in deploying the best of service and would very much like to avoid that on this occasion, and be true to our word.

As a result, even when the systems are up and running, they will still not be released too you immediately, it is our intention to have the major global leaders and some of their nominated down-lines conduct testing of the system to provide us with some Quality Assurance prior to an official release to the mainstream.

We trust that you will be able to understand the reasoning behind this, and will extend us the

already extended courtesy you have provided so far, we too feel the pressure and understand where you all sit, you can be sure that there is no one else that would be happier to see the services in full operation than the company and all its staff.

Another e-mail update will follow in the coming days with a progress report.

Thank you for your continued patience and commitment.

Kindest Regards,

IT Department  
1CellNet LLC  
[www.1cellnet.com](http://www.1cellnet.com)

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